

Date: 28 September 2015
Your reference:
Our Reference: HASC/HM/CT/ASO

London Borough of Camden
Tenancy Services
Camden Town Housing
Camden Town Hall
Judd Street
London WC1H 9JE
Phone: 020 7974 4444
www.camden.gov.uk

Goldthorpe
Camden Street
London
NW1

Dear Residents

RE: Starting up a Tenant and Residents Association

I am writing in response to my recent conversation with some of the residents of Curnock Street Estate. They have raised concerns about the following Anti-Social behaviour issues: using the communal stairs for smoking drugs, drinking, litter everywhere on the estate, drug dealers loitering around, rough sleepers and motorbike racing on the ramps. They are also concerned about rat/mice infestation, installation of CCTV; patrolling on the estate, trimming of rose bushes and so on.

As a result, a number of residents have asked if we could assist your estate with setting up a Tenant and Residents Association (TRA).

There are a whole host of benefits in getting together to make sure that you can talk to the council in a united voice, whether it is about the services that you are getting or to organise a fun event to get all your neighbours together.

What are the benefits of having a tenant and residents association?

- You can speak with the council with one voice
- You can apply for grants to improve your estate
- If you start a TRA we will provide training, grants to get a lap top and running costs of your TRA.
- Grants to help with organising a fun day or outing to the theatre or seaside.
- Be part of community conversations in issues relating to your estate or area.
- Be part of Camden's decision making process
- Access to be part of the District Management Committee's which is made up of residents with whom the council consults on issues relating to housing in your area.
- The DMC's also manage the DMC fund and TRA's can bid for this money for estate improvements or fun events.

Please don't worry if you haven't done it before, we will be there every step of the way with guidance and support. We offer free training in word, committee skills, excel, face painting and many more courses.

All we want is your time to support you to have a say in how your home is run.

I am attaching a survey letter and would be grateful if you could fill in the attached survey and send it back to us using the **freepost envelope** provided. Please note that the closing date for returning the survey to us is **20th October 2015**

If you want to know more about tenant participation, please have a look at our website at: www.camden.gov.uk/tp

Yours sincerely

A Sonola

Miss A Sonola
Housing Officer

Help us to make Camden a better place to live

Tenants & Residents Associations are groups of residents who come together to represent their estate and make it a better place to live. We would like to create new and strengthen existing groups within your area. To see how we can help you to set a group up, it would help us if you could take a couple of minutes to fill out this survey. Please return it to the tenant participation team, using the pre-paid envelope provided

Section A - About you:

Q1 Name:

Q4 Telephone number (Mobile):

Q2 Address:

Q5 Email address:

Q3 Telephone number (Home):

Q6 Are you a:

- Tenant
- Leaseholder
- Other

If other, please specify

Section B - Issues on your estate

Q7 There are many positive things about our estates and we would like to work with you to protect and build on these for the future. Please let us know of the positive things on your estate:

1.

2.

3

Q8 Some estates may have areas in which things can be improved. Please let us know if you can think of any particular issues on your estate that you would like to see a TRA work with the Council to look at:

Issue 1

Issue 2

Issue 3

Q9 Of all of these issues, please tell us which one you think the most important and a priority for the Council:

Q10 Is there anything else you would like to tell us about the issues on your estate:

Section C - Ways to get involved

There are many ways that you can get involved in improving your estate and the tenant participation team is here to help you to set up the right kind of group for your estate. Please have a look at the following options and let us know which ones interest you

Q11 A formal Tenants and Residents Association - This is a group that meets several times a year to look at various issues, usually in a location close to or on your estate.
Please tick this box if you would like to get involved or find out more.....

Q12 An informal group that gets together to resolve a particular issue on your estate (E.g. Anti-social behaviour)
Please tick this box if you would like to get involved or find out more.....

Q13 Estate Project - On some estates, residents come together to make a change (E.g. a gardening group)
Please tick this box if you would like to get involved out more.....

Q14 Taking part in consultation surveys and focus groups on individual issues by joining the Active tenant and resident panel
Please tick this box if you would like to get involved or find out more.....

Thank you for taking the time to complete this survey, your input can help to improve your estate. Please return it to us at the tenant participation, using the freepost envelope provided.